



Airport Pickup FAQs

What time will the van be at the airport for the pickup (or when should I try to schedule the arrival time?)

The plans are to have the vans at the airports (BHM & ATL) at 8 p.m.

We recommend that the people schedule their arrival time early enough so they have plenty of time to meet the van promptly at 8 p.m. (CST/EST)

When should I schedule my departure time on Sunday?

For Atlanta - no earlier than 7:30 p.m. (EST)*

For Birmingham - no earlier than 6:30 p.m. (CST)*

*Unless there are no other flights to their destination departing after this time

Why so late?

Camp dismisses at 3:00 p.m.(CST)

Atlanta - *Two hours driving time, plus allowances for the two hours "security window" recommended by airport security, and the one hour time zone difference.*

Birmingham - *At least one hour driving time and the two hours "security window" allowance.*

Who coordinates the pickups and how do I send him the information?

Name of Coordinator: Tommy Whitten

Email: SOA99vol@aol.com

What information does he need?

1. Name & phone number
2. Airport (Bham or Atlanta)
3. Day and time of arrival
4. Airline and Flight Number
5. Departure time on Sunday
6. Cell phone number (if available)

How will I know if he has the information?

Once the information is received, Tommy Whitten will send a return email confirming the information (normally within 48 hours). A few days before the camp, he will send another email with the details of the pickup arrangements.

Where do I meet the van?

Atlanta - At the designated pickup time (8:00 p.m EST.), the members are to meet the van on the lower level outside the Delta Airlines baggage claim in the South Terminal.

In the Delta baggage claim area, at the end of Carousel #5, take the escalator down one level and go outside to the covered sidewalk. As current airport security procedures do not allow anyone to park, they will need to be prepared to quickly get their gear loaded in the vehicle.

Birmingham - At the designated pickup time (8:00 p.m. CST), the members should meet the van just outside the baggage claim area. *This area is downstairs just below the McDonalds restaurant in the airport food court.*

What do I do if my flight is delayed or if I run into problems on the day of my trip?

Phone numbers to call for flight delays/changes in schedules, or if there is a problem with the pickup.

JSU On-Site Travel Coordinators Phone # : 256-452-7717

JSU Band Room Phone #: 256-782-5562

